

CMHI – TAP3™ Framework for Building the Medical Home

I. CMHI Assessments ↓ →	II. Gap Analysis & Practice Report →	III. Tools and Resources: Structure & Process TA →	IV. Improvement of System - Activities, Standards & Benchmarking →	V. Outcomes
<p>1 Medical Home Self Assessment Survey - Online</p> <p>2 CMHI Interview, Medical Home Index (Pedi +/-or Adult) and Organizational Skills Questions</p> <p><i>*Note: Any current available patient and family input /data will be taken into account.</i></p>	<p>1. Organizational skills and Teamwork <i>(includes securing coaching/facilitation support)</i></p> <p>2. Patient Centered Communication & Access</p> <p>3. Organization of Clinical Information</p> <p>4. Care Delivery Management</p> <p>5. Community Resources/Links</p> <p>6. Health System Performance</p> <p>7. Business Case – Finance & Payment</p>	<p>Team formation, function, inclusion, communication, & success *Tools/Examples</p> <p>Patient/Practice Access Communication & Guidance *Tools/Examples</p> <p>Standards for population care *Tools/Examples</p> <p>Evidence based protocols, measures, registry *Tools/Examples</p> <p>Critical “go to” resources *Tools/Examples</p> <p>Performance measurement (Practice & patient) *Tools/Examples</p> <p>Medical Home recognition (e.g., NCQA) & payment reform: prospective PMPM, enhanced FFS, P4Q</p>	<p style="text-align: center;">★ Individual Practice - Medical Home Improvement Plan</p> <p style="text-align: center;">★ Model for Improvement (QI)</p> <p style="text-align: center;">★ Learning Community</p> <p style="text-align: center;">★ Benchmarks and Standards (E.g., NCQA: PCC-PCMH Medical Home Recognition Tool)</p> <p style="text-align: center;">★ Performance Measurement (practice and patient/family perspective)</p> <p style="text-align: center;">★ Pilot Participation & Aligned Payment</p>	<p>1. Increased (individual) patient clinical & functional health</p> <p>2. Increased patient & family satisfaction</p> <p>3. Improved population health</p> <p>4. Increased professional & staff satisfaction</p> <p>5. Decreased costs; increased efficiency</p>